



BARISTA ESSENTIALS

WORKSHOP

Master the art of coffee—learn barista skills, espresso techniques, and customer service essentials!



BELIEVE . ACHIEVE . SUCCEED



**We offer both
Accredited and
Non-Accredited
barista training**

The Importance of Your Role as a Barista

Being a barista is more than just making coffee—it is about creating an experience. You are often the first person customers see in the morning, and your service can set the tone for their day. A great barista brings warmth, energy, and skill to every cup they serve.

Your role is essential to keeping a café running smoothly. From making high-quality coffee to providing friendly customer service, you help create a welcoming environment where people love to return.

This Role Gives You the Chance To:

- ***Develop skills in coffee making and drink preparation.***
- ***Build strong customer service and communication skills.***
- ***Work in a fast-paced, team-oriented environment.***
- ***Gain confidence in handling orders and multitasking.***
- ***Open doors to further opportunities in hospitality.***





Barista Essentials Workshop

Want to become a barista? Our hands-on Barista Essentials Workshop gives you the skills and confidence to make café-quality coffee. Perfect for beginners or those looking to sharpen their skills, this course covers everything from espresso-making to customer service.

What You'll Learn:

- **How to use a commercial espresso machine & grinder**
- **The perfect espresso shot – extraction, grind size & tamping**
- **Milk frothing techniques for lattes, cappuccinos & more**
- **Coffee menu knowledge – learn the difference between each drink**
- **Customer service skills – take orders & engage with customers**
- **Cleaning & maintenance – keep your machine running smoothly**

Whether you are looking for a job in hospitality or just want to master the art of coffee, this workshop is your first step!

Our custom-built, see-through coffee machines give you a unique learning experience! Built by Marz himself, these one-of-a-kind commercial-grade machines let you see the entire espresso-making process in action—something you will not find anywhere else!

